

**PLEASE READ THESE GENERAL CONDITIONS REGARDING
West Side Oil & Gas Corporation Service Plans**

This plan cancels and supersedes all previous agreements.

All heating equipment is subject to our inspection approval before on acceptance of any service plan. Severely neglected or excessively sooted conditions are subject to additional charges.

Emergency calls from burner failure caused by flood, fire lighting, blown fuses, and switch off, flooded heating system, no water in boiler, freeze ups or other conditions beyond our control will be charged at our prevailing service rates with a minimum charge. Service plans are offered only to fuel oil customers of West Side Oil Co. who have average residential size oil fired heating systems. No plan covers frozen oil lines or frozen plumbing.

West Side Oil Co. cannot assume responsibility for work done by any other party, and reserves the right to cancel this contract and terminate its obligations hereunder in the event it's determined any servicing of the equipment covered by this contract is performed by parties other than authorized West Side Oil Co. personnel. West Side Oil Co. makes this service policy available only as a special benefit to its customers. In the event that any customer ceases doing business with West Side Oil Co., defaults in any provision of this contract, or fails to make any payment to West Side Oil Co. when due, West Side Oil Co. reserves the right to cancel this contract and to terminate its obligation thereunder.

This service contract is not refundable, but can be left to the new owner if they sign up for auto delivery. West Side Oil Co. will not assume the cost of removing or replacing the materials that conceal piping, ducts, fuel oil storage, or other components of oil fired heating system in walls, floors, ceiling or underground.

This agreement DOES NOT cover the replacement of obsolete parts or unit such as the boiler, furnace, fuel oil tank, water heating, water heating coil, oil burner (complete), hot water storage tank, zone valves or power heads. Zone valves are covered when selecting Service Plan "D" only. This agreement DOES NOT cover pot type, low pressure and non converted General Electric, Tinkin or other OBSOLETE units.

This agreement DOES NOT cover plumbing or steam fittings of any kind. This agreement DOES NOT cover the cost of repairing or replacing any electric air cleaner, all humidifiers or air conditioning equipment, modulating valves or damper, tankless heater, (either internal or external), circulators, their components or any plumbing either hot or cold water piping, draining, filling, and venting or heating systems, outdoor temperature sensing devices. (Circulator motors, not used for air conditioning, are covered under Service Plan "D" only)

West Side Oil Co. shall not be liable for any delays in service, or for repairs or replacements resulting from conditions beyond it's control (such as war, fire, flood, hurricane, tank leakage, freezing accidents, power failure, carelessness or negligence on the part of the customer, strikes, explosion or inability to secure mechanics, parts or materials). This agreement does not cover direct or secondary damages to loss of property caused by such abnormal conditions. The decision as to the repair or replacement of any part shall be made by West Side Oil Co. Service calls due to problems with, or improper installation of, secondary heating systems are not covered under this contract.

Under the terms of this agreement the customer shall be subject to interest and all collection fees on past due accounts over 30 days at 18% annual percentage rates & reasonable Attorney Fees. West Side Oil Co. will not be responsible for "oil run-outs" on an account with an outstanding balance due or under abnormal conditions.